



Inter-Act: Interpersonal Communication Concepts, Skills, and Contexts

Kathleen S. Verderber, Rudolph F. Verderber, Cynthia Berryman-Fink

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Designed to help students understand communication processes in relationships and develop specific skills needed to create and maintain healthy ones, *Inter-Act: Interpersonal Communication Concepts, Skills, and Contexts*, Twelfth Edition, retains the features that have made this book so successful: a theory driven skills-based focus, an accessible tone and presentation, and a multitude of useful pedagogical tools.

Lively and well-written, *Inter-Act* features numerous activities that enable students to relate their everyday experiences to their studies in communication. It also clearly illustrates how cultural, racial, and gender differences--as well as electronically mediated messages--alter what we should do to communicate effectively. With a strong focus on the importance of ethics, this leading text encourages students to develop their analytical abilities as they think critically about key concepts in interpersonal communication.

NEW OR REVISED IN THE TWELFTH EDITION

- A new chapter, "**Communicating Across Cultures**," provides foundational material for understanding the role of culture in interpersonal relationships; later chapters build on this material.
- Many chapters have been substantially **updated and revised** with an eye toward improving organization and incorporating new theory and research.
- The text pays more attention to how technology is changing interpersonal communication. New "**Inter-Act with Technology**" boxes focus specifically on communication technologies.
- **Updated "Inter-Act with Media"** sections include more recent film and television recommendations.

PEDAGOGICAL FEATURES

- "**Learn About Yourself**" boxes--containing short surveys--allow students to test themselves and gain insight into their own unique interpersonal communication styles.
- "**Diverse Voices**" selections--excerpts from previously published articles--highlight how specific cultures influence various aspects of interpersonal communication.
- "**Spotlight on Scholars**" sections introduce students to important communication experts whose research has influenced our understanding of interpersonal communication.
- "**What Would You Do? A Question of Ethics**" boxes outline ethical dilemmas, encouraging students to exercise and expand their critical thinking skills.
- "**Inter-Action Dialogue**" sections include examples of interpersonal skills in action, enabling students to critique their use.

SUPPLEMENTS

- **Instructor's Manual** (available in paperback and CD-ROM) includes an extensive Test Bank and suggested class activities.
- **Student Success Manual** features study tips, chapter outlines and summaries, review questions, key terms, and critical thinking exercises.
- **Companion Website** offers a wealth of resources for both students and instructors, including online self-testing and other study aids, links to a variety of communication-related websites, and "Now Playing" reviews of recent films.

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